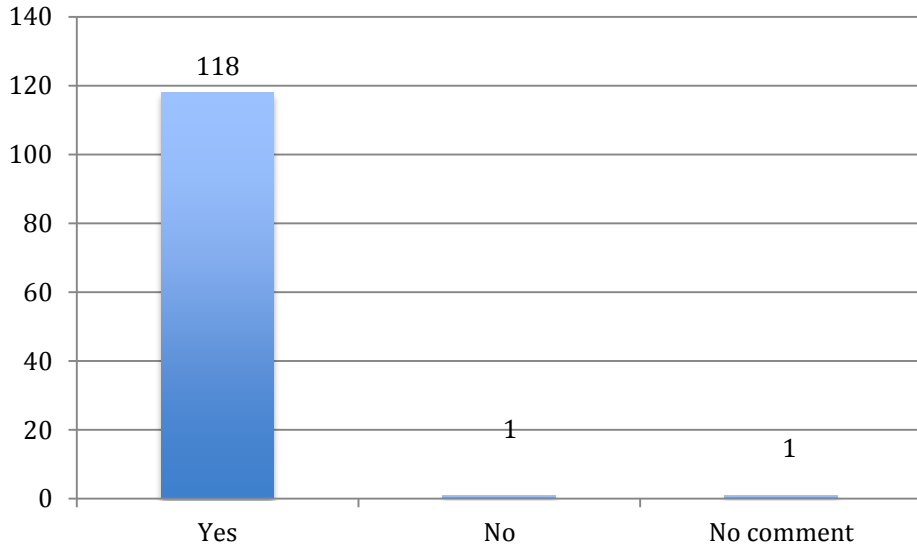


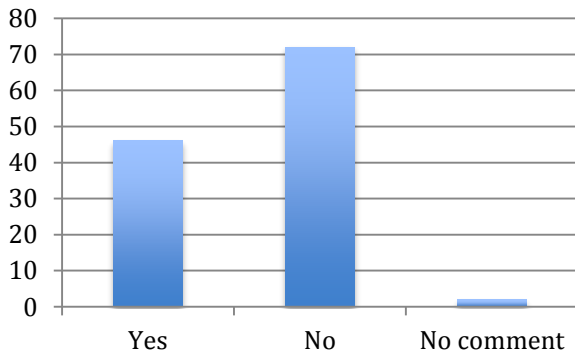
1. Would you recommend Manea Surgery to friends and Family?

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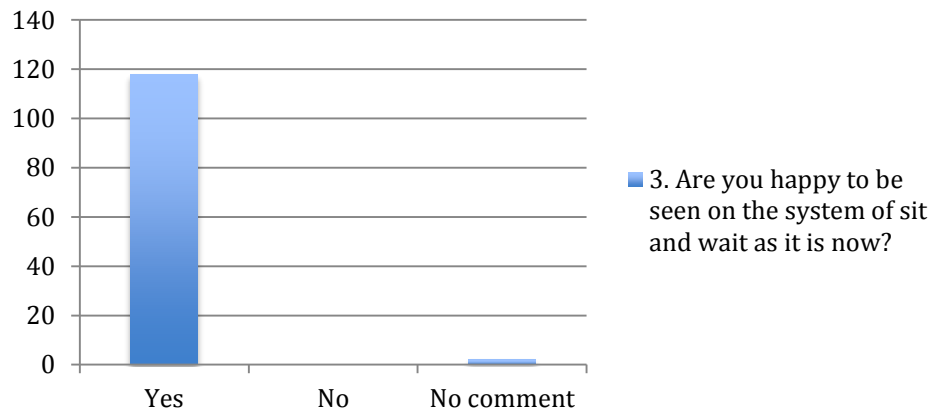


2. Would you like to have the opportunity to have an appointment on a specific day?

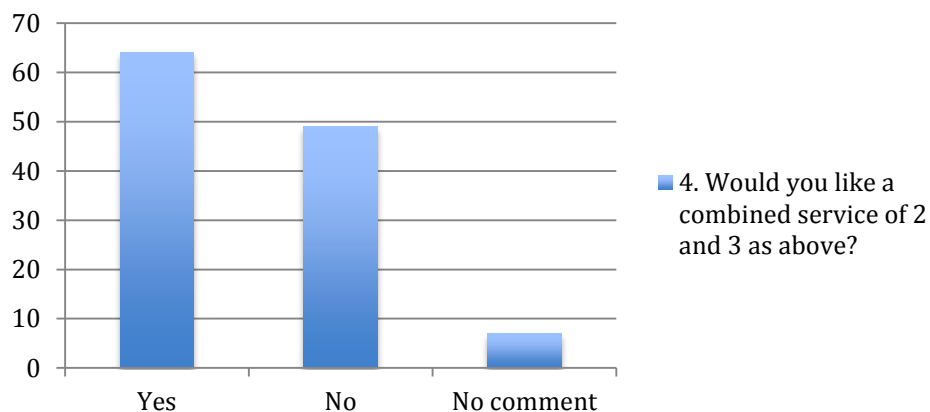
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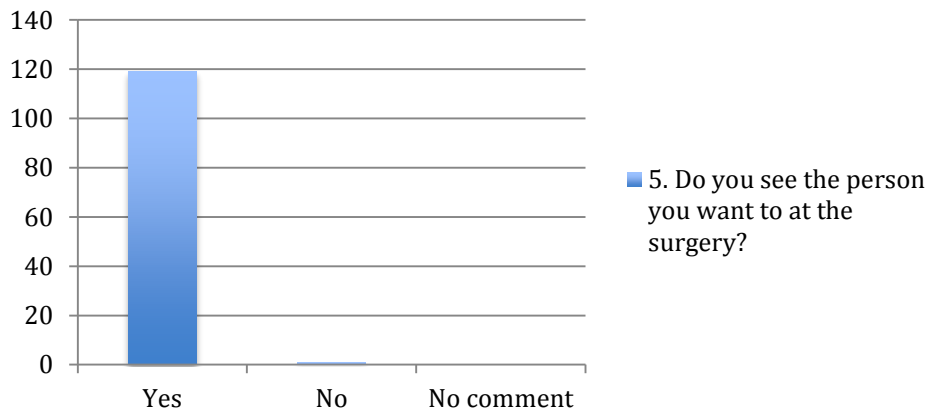
3. Are you happy to be seen on the system of sit and wait as it is now?



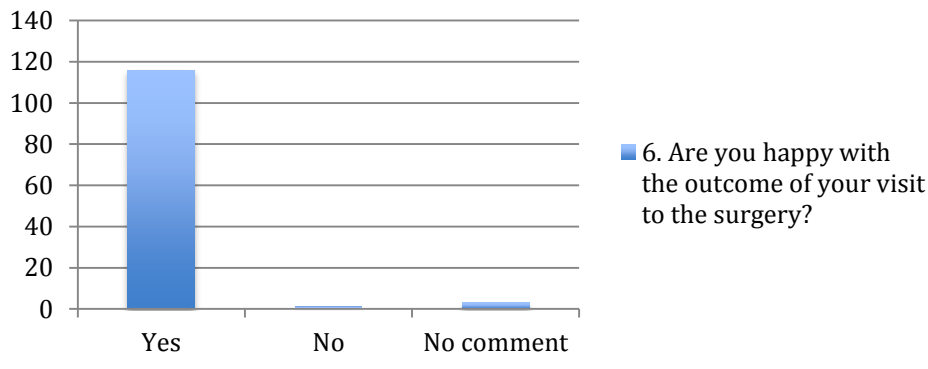
4. Would you like a combined service of 2 and 3 as above?



5. Do you see the person you want to at the surgery?



6. Are you happy with the outcome of your visit to the surgery?



Comments

The receptionists, doctors and nurses always give 100% service. No complaints.

I feel that we are extremely lucky to have the system we have and the staff are excellent.

Very accommodating, friendly and professional staff.

If it is not broken don't fix it!!

Have found from day one the staff have been very helpful. Always polite – job well done.

All staff very friendly and helpful.

Think we are very lucky to come and sit and wait instead of having to book ahead as you do not know when you are going to be poorly.

Keep going as you are.

Very satisfied.

Really good that you don't need to make an appointment. That you can sit and wait. Very nice doctors and very friendly staff.

You won't get better anywhere else.

I am very happy with the whole service, from receptionist to nurse and doctors. They are all very caring and helpful.

This is an original and old fashioned surgery. Extremely friendly, helpful and caring. Please do not change this surgery.

I love the way you can just come and sit and wait as you know you will be seen.

I think the chemist side is not brilliant as you can order tablets and then they haven't been ordered. So needs a better system.

This is the best surgery I have ever registered at. It is better than perfect!

I am very satisfied with the system in place at the surgery. I feel we are so lucky to have the system in place the staff and all of the facilities you provide.

Staff are friendly and helpful thought sometimes under pressure. Access to reception is far too limited.

Would like the surgery waiting room to be adequately heated when cold and there is a long waiting time!

Good comments 17

Constructive comments 2

No comments 73